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# MANAGING A MEDIATION PROCESS



United States Institute of Peace Press. Paperback. Book Condition: new. BRAND NEW, Managing a Mediation Process, David R. Smock, Amy L. Smith, Managing the Mediation Process offers an overview of the process of mediating interstate and intrastate conflicts. Each of its six chapters covers a different step in the process, identifying what needs to be done at that step and how best to accomplish it: Assess the Conflict Ensure Mediator Readiness Ensure Conflict Ripeness Conduct Track-I Mediation Encourage Track-II Dialogue...

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- Authored by David R. Smock, Amy L. Smith
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